

Skyvell Data Protection Declaration

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1. Operator

The Skyvell website is operated by **Applied Chemicals International Group AG, Neubadstrasse 7, 4054 Basel, Switzerland, Basel-Stadt commercial register office, enterprise ID: CHE-368.787.596** (hereinafter referred to as 'Skyvell'). Skyvell is the operator within the meaning of the General Data Protection Regulation (GDPR) and the corresponding national legislation.

2. Scope of Processing Personal Data

Skyvell processes the personal data of customers only to the extent that this is necessary to provide a functional website as well as our content and services. Regular personal data processing occurs only with the consent of the customer. An exception applies in cases in which it is not possible to obtain prior consent for practical reasons and for which the processing of data is permitted by law.

The personal data of customers is deleted or blocked as soon as the purpose for which it was stored no longer applies. Data may be stored for a longer period if there is sufficient legal basis for continued storage.

3. Provision of the Website and Creation of Log Files

Each time our website is accessed, our system automatically records data and information regarding the computer system accessing the site. The following data is collected:

- (1) Browser type and version used
- (2) The customer's operating system
- (3) The customer's internet service provider
- (4) The customer's IP address
- (5) Date and time of access
- (6) Websites from which the customer's system arrives at our website
- (7) Websites accessed by the customer's system via our website

Temporary storage of the IP address by the system is necessary to enable the Skyvell website to be delivered to the customer's computer. The customer's IP address must be stored for the duration of the session.

This data is deleted once it is no longer required for the purpose for which it was collected. In the case of data collected to display the website to the user in a given session, this means that the data is deleted once the session has ended.

4. Rights of the Customer

4.1. Right of information

The customer may request confirmation from the operator that personal data concerning the customer is or is not being processed. Where this is the case, the customer is entitled to access

this personal data and the information set out under Art. 15 of the General Data Protection Regulation.

The customer has the right to request information on whether the personal data in question is transferred to a third country or an international organisation.

Information that the customer provides when setting up a customer account is stored and processed in a central database belonging to Skyvell in Vienna/Austria.

4.2. Right to rectification

The customer has the right to rectification and/or completion in relation to the operator if the personal data being processed is incorrect or incomplete. The operator must rectify the data without undue delay.

4.3. Right to deletion

The customer may demand that the operator delete personal data concerning the customer without undue delay, and the operator is obliged to delete this personal data without undue delay where one of the following reasons applies:

- (1) The personal data concerning the customer is no longer necessary in relation to the purposes for which it was collected or otherwise processed.
- (2) The customer withdraws consent and there are no other legal grounds for processing.
- (3) The personal data concerning the customer has been unlawfully processed.
- (4) The personal data has to be erased for compliance with a legal obligation to which the operator is subject.

4.4. Right of information

Should the customer assert the right to rectification, deletion or restriction of processing against the operator, the operator is obliged to notify all recipients to which the personal data has been disclosed of this rectification or deletion of the data or restriction of processing, unless this proves impossible or involves disproportionate effort. The customer is entitled to be informed about these recipients by the operator.

4.5. Right to withdraw consent

The customer has the right to withdraw their declaration of consent regarding data privacy at any time. This withdrawal of consent does not affect the lawfulness of the processing performed based on the consent provided up until the time of withdrawal.

5. Access to Data within the Group and by Third Parties

Skyvell may make the customer's personal data accessible to other companies in the Skyvell group that are located within the EU if this is necessary in order to process purchases.

Skyvell may also make the customer's personal data accessible to third parties responsible for payment transactions and credit checks, and to external service providers such as website managers, web designers, newsletter and email providers, web hosting providers, web agencies

and email agencies. These parties will be appointed in writing as processors and bound to maintain strict secrecy.

6. Cookies

The Skyvell website uses cookies at various locations. Cookies are small text files that the website visited stores on the customer's device and which can be retrieved when the same website is visited again in future. The cookies are used to make the Skyvell website more user-friendly and to improve efficiency and security. They are also used to anonymously analyse use of the Skyvell website.

There are two different types of cookies – persistent and temporary cookies (session cookies). Persistent cookies are stored on your computer or mobile device as a text file. Session cookies are only stored temporarily and are automatically deleted when the browser window is closed.

It is also possible to differentiate between the following categories of cookie based on their specific purpose:

- Technical cookie (only used to transfer communications in an electronic communication network or if this is essential for the service of an information company that the customer has expressly requested).
- Profiling cookies (used to create a user profile and send advertising to the customer based on their browsing habits). Skyvell does not use profiling cookies on the website.
- Analytics cookies (used for statistical evaluation of usage of the website and to verify its functionality).

The third-party cookies used are not profiling cookies and are received from websites or web services other than those visited by the customer. Skyvell uses third-party cookies to collect statistical information in an anonymous and aggregated form using analytical tools. Skyvell uses both persistent and temporary cookies.

Cookies do not contain viruses and do not harm your computer. The customer can easily delete cookies from their computer or mobile device via the browser.

The list below specifies the cookies used and includes information on the type and purpose of the cookies in question.

Cookies	Cookie Category/Expiry	Usage
PHPSESSID	Session	Maintains the states of the user for all page requests
dc_gtm_UA-#	Session	Used by Google Tag Manager to control the loading of the Google Analytics script tag
_ga	2 Years	Registers a unique ID that is used to generate statistical information about how the visitor uses the website
_gid	Session	Registers a unique ID that is used to generate statistical data about how visitors visit the site again
collect	Session	Unclassified
ads/ga-audiences	Session	Unclassified
GPS	Session	Registers a unique ID on mobile devices to enable tracking based on the geographic GPS location
VISITOR_INFO1_LIVE	179 days	Try to estimate the user bandwidth on pages with built-in YouTube videos
YSC	Session	Registers a unique ID to keep statistics of the YouTube videos users see
yt-remote-cast-installed	Session	Saves the user settings when retrieving a Youtube video on other web pages
yt-remote-connected-devices	Persistent	Saves the user settings when retrieving a Youtube video on other web pages
yt-remote-device-id	Session	Saves the user settings when retrieving a Youtube video on other web pages
yt-remote-fast-check-period	Session	Saves the user settings when retrieving a Youtube video on other web pages
yt-remote-session-app	Session	Saves the user settings when retrieving a Youtube video on other web pages
yt-remote-session-name	Session	Saves the user settings when retrieving a Youtube video on other web pages
yt.innertube::nextId	Persistent	Unclassified
yt.innertube::requests	Persistent	Unclassified

The customer can set up their browser in such a way that it warns about cookies so that the customer can then decide whether or not to accept them. It is also possible to set up the browser in such a way that it automatically rejects all cookies. In this case, certain interactive elements of the website may be partially or completely unavailable.

7. Contact

The following contact is available regarding the protection of customer rights:

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 Switzerland

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